APPENDIX A

Actual 2009/10	POLICY AND PERFORMANCE PORTFOLIO	Estimate 2010/11	Revised 2010/11	Estimate 2011/12
£	NET EXPENDITURE SUMMARY	£	£	£
208,185	Policy & Performance	249,670	249,010	253,000
67,627	Street Naming & Numbering	41,540	78,710	73,370
275,812		291,210	327,720	326,370
	Analysis of Total Net Expenditure			
42,035 0	Net Direct Costs Capital Charges	47,260 0	47,950 0	33,920 0
0 233,777	Recharges to Housing Revenue Account Recharges from Staffing and Overheads Accounts	(10,000) 253,950	0 279,770	0 292,450
275,812		291,210	327,720	326,370
	COMPARISON OF ESTIMATE OF DIRECT COSTS WITH API	PROVED TARGET		
	Net direct costs original estimate		47,260	47,260
	Virement Policy and Performance			
	Consultation-customer satisfaction survey		(10,000)	
	Agency Staff Consultation - place survey		7,800 (10,000)	(10,000)
	Other adjustments Policy and Performance			
	Consultation-Housing Tenants Survey		(10,000)	
	Consultation-Housing Tenants Survey Customer Service Excellence - 2010/11 only		10,000	(5,900)
				31,360
	Inflation allowance of 2.5% on 2010/11 adjusted estimate Adjusted Original Estimate - TARGET ESTIMATE		35,060	780 32,140
	Direct costs in Revised Estimate 2010/11 and Estimate 20	11/12	47,950	33,920
	Surplus/(Deficit) compared to approved target		(12,890)	(1,780)
Actual 2009/10		Estimate 2010/11	Revised 2010/11	Estimate 2011/12
£	POLICY & PERFORMANCE	£	£	£
	EXPENDITURE			
0	Supplies & Services	0	7 800	0
0	Agency Staff Consultation	0	7,800	0
5,536 0	Service First Customer Satisfaction Consultation	18,200 11,000	18,200 1,000	12,300 11,000
0	Housing Tenants Survey	10,000	0	0
1,017	Place Survey	10,000	0	0
5,965 10,272	Values Project CorVu Development	0 5,000	0 5,000	0 4,000
2,095	Benchmarking	2,210	2,100	2,150
40.000	Central Departmental and Support Services	0.000		•
13,039 97,433	Chief Officers and Housing Futures Community and Customer Services	8,080 121,940	0 159,200	0 177,660
38,101	Corporate Services	39,160	36,680	20,300
19,994	Planning Services	18,990	14,750	12,570
3,402	Affordable Homes	3,540	2,290	2,380
11,331	Health and Environmental Services	11,550	1,990	10,640
208,185	INCOME	259,670	249,010	253,000
0	Recharge to Housing Revenue Account	(10,000)	0	0
208,185	NET EXPENDITURE carried to Portfolio Summary	249,670	249,010	253,000

Actual 2009/2010 £	STREET NAMING AND NUMBERING	Estimate 2010/2011 £	Revised 2010/2011 £	Estimate 2011/2012 £
	EXPENDITURE			
	Supplies and Services			
18,738	Materials	15,850	15,850	16,250
	Central, Departmental and Support Services			
351	Community & Customer Services	350	450	450
50,126	Corporate Services	50,340	64,410	68,450
69,215	TOTAL EXPENDITURE	66,540	80,710	85,150
	INCOME			
(1,588)	Fees	(25,000)	(2,000)	(11,780)
67,627	NET EXPENDITURE carried to Portfolio summary	41,540	78,710	73,370